# What Are Management Controls

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## What are Management Controls?

- Management Controls are:
  - Devices or methods.
  - Limitations and restrictions.
  - > Tools.



## What Are Management Controls?

- ✓ AR 11-2, Management Controls defines management controls as:
  - the rules,
  - procedures,
  - techniques and
  - devices

that managers use to ensure that what should occur in their daily operations does indeed occur on a continuing basis.



#### Remember

#### **Management Controls ensure**

"What is supposed to be happening is indeed happening."



**✓** Regulations?

YES, If the regulation covers all the key critical functional areas controls and the personnel follow the regulation.



✓ Thermostat?

NO! This is a heating equipment and air conditioning equipment control.



✓ Standard Operating Procedure (SOP)?

YES, if the SOP has covered all critical areas (Safety, operations, etc.) and the personnel follow the SOP closely.



**✓** Security Guards?

YES, they do Force Protection duties.



✓ Certification and Approval Funds?

YES, this is a key financial management control which is designed to prevent unauthorized use of funds.



**✓** Computer Access Cards?

YES, This provides PC security, provides digital electronic signature, future encryption capability and future unauthorized use



**▼ TV** cable remote control?

NO! This provides control of the TV cable channels. However, parental control block (of certain channels) and parental monitoring of children TV viewing is a management control.



✓ Defense Travel System (DTS)?

YES, ASC Management uses DTS to authorize TDY and approve voucher payments.



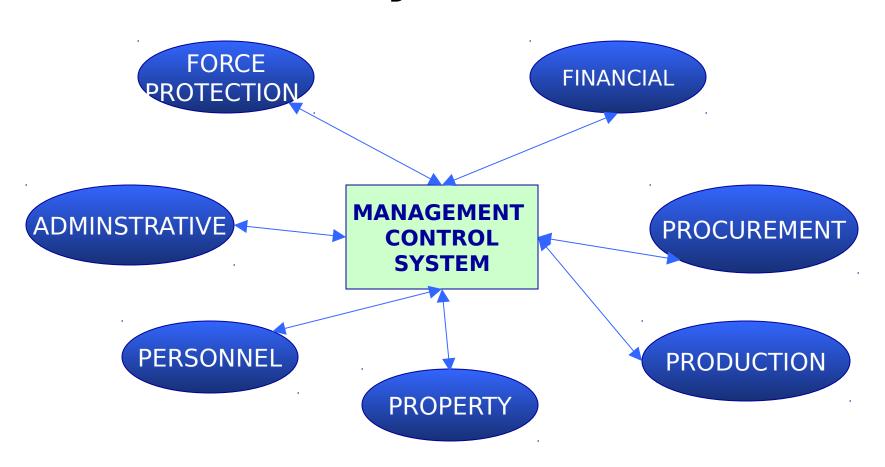


**✓** Computer passwords?

YES, They restrict access to various systems and provide security.



# Management Control System





#### Management = Control



- **✓ Good management controls are inherent in a manager's job.**
- **✓** Good common sense.
- **✓** Good business practices.



#### The Role of Managers

- ✓ Use management controls.
- ✓ Lead by Example of Ethical Conduct.
- ✓ Monitor the quality of performance over period of time.
- ✓ Put into effect, procedures and policies.

# Why Management Controls in the Federal Government?

- ✓ The 97<sup>th</sup> Congress passed the Federal Managers Financial Integrity Act - PL 97-255.
- ✓ Requires each executive agency have management controls.
- ✓ Integrity Act is implemented within:
  - Executive Branch by OMB Circular A-123.
  - DoD by DoD directive 5010.38.

# Why Management Controls in the Federal Government (Cont.)?

- **✓** The Integrity Act is implemented within:
  - Executive Branch by OMB Circular A-123.
  - DoD by DoD directive 5010.38.



#### **US Army Guidance**

- ✓ AR 11-2, Management Control
  - Authority and Responsibilities
  - Policy and Requirements
  - Appendices:
    - References
    - Comptroller General Standards
    - Management Control Evaluation Checklis
  - DA Form 11-2-R (certification form for evaluations)



# CG ASC Emphasizes Management Controls

- ✓ Signed and issued ASC's Policy Number 11-1, Management Controls and Stewardship.
- ✓ Emphasizes importance of management controls in stewardship of resources.



## Management Control Process

- **✓** Performance Objectives
- **✓ Evaluate Controls** 
  - Evaluation Checklists
  - Alternative Evaluations
    - Higher HQ Reviews
    - Internal Performance Measurements
- ✓ Material Weaknesses
- **✓ Annual Assurance Statement**



#### Performance Objectives

- ✓ Army AUMs must have management controls performance objective (OER or TAPES).
- **✓** Objective can:
  - Cite AR 11-2 chapter.
  - Be generically worded.



# Assessable Unit Managers (AUMs)

- ✓ Subordinates of reporting organization.
- ✓ ASC AUMs Commanders, Deputies, Assistant Chiefs of Staffs, Office Chiefs.
- ✓ Installation AUMs Directors, Division Chiefs, Office Chiefs.